

Thank You for being our Client!



“Expected Exceedence”
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TM

Our Service Goal Shall Always Exceed 100% SM

MetroStar®, Realtors®

Very Simple Service Guarantee:

In 1964, our real estate founder, **John C. Holst, Sr.**

prescribed his view of a successful real estate business:

“Make your customer happy and you’ll also make your banker happy. ***Always exceed all of your customer’s expectations***, even if they may be somewhat un-reasonable. The demanding customer will stretch your delivery of service to a point that you will eventually have the best competitive & professional advantage. New service levels are created only by new and higher levels of customer demands and expectations.”

ExpectedExceedence™ *Our Service Goal Shall Always Exceed 100%*